

Single Member Cabinet Decision

**Executive
Forward Plan
Reference**

E2191

Adult Social Services Annual Report for Complaints Procedure 2009-10

Decision maker/s	Cllr Vic Pritchard
The Issue	A report detailing the Complaints Procedure Annual Report 2009-10 for Adult Social Services.
Decision Date	17 th November 2010
The decision	The Cabinet Member agrees that the Complaints Procedure Annual Report 2009-10 for Adult Social Services.
Rationale for decision	The Council has a statutory responsibility to publish on an annual basis, details pertaining to Complaints & Representations made to Adult Social Services. This is in accordance with the requirements of the Local Authorities' Social Services Complaints (England) Regulations, 2006.
Financial and budget implications	None
Issues considered	Social Inclusion; Customer Focus; Human Resources; Young People; Equality (age, race, disability, religion/belief, gender, sexual orientation); Human Rights; Corporate; Impact on Staff; Other Legal Considerations
Consultation undertaken	Not applicable – consultation not required.
How consultation was carried out	Not applicable – consultation not required.
Other options considered	None

Signatures of Decision Makers	Cllr Vic Pritchard
Date of Signature	

Subject to Call-in until 5 Working days have elapsed following publication of the decision